For Oncology-related Services

#### PHARMACEUTICALS & BIOLOGICALS

### **Abraxis Oncology**

ARC of Support<sup>™</sup> Reimbursement Services Monday – Friday 8:00 AM – 8:00 PM EST 800.564.0216, option **3** 

The Abraxis Oncology Resource Center, ARC of Support, provides reimbursement assistance and support for Abraxane® (paclitaxel protein-bound particles for injectable suspension) (albumin-bound). Reimbursement Counselors provide Abraxane® coverage, coding and payer policy information. Providers can also request verification of benefits and assistance with claims appeals. There is also patient assistance for insured and uninsured patients through the Abraxis Oncology Patient Access Program (APAP).

### Amgen Inc.

Amgen Reimbursement Connection <sup>TM</sup> Monday - Friday, 9:00AM - 8:00PM EST 800.272.9376

The Reimbursement Connection <sup>TM</sup> is a full-service hotline for reimbursement and patient assistance for those who are interested in Neupogen® (filgrastim), Aranesp <sup>TM</sup> (darbepoetin alfa) and Neulasta <sup>TM</sup> (pegfilgrastim). The Reimbursement Connection is a free resource providing information on reimbursement policies, billing and coding, and claims appeals. Reimbursement Connection staff can conduct insurance verifications upon request. Staff can provide information about Amgen's SAFETY NET® Program, which replaces Neupogen, Aranesp and Neulasta to sponsors of medically needy patients who are underinsured or uninsured and meet specific program eligibility criteria. Providers can prequalify eligible patients for the SAFETY NET Program over the phone with appropriate patient consent. The Reimbursement Connection also assists patients by reviewing their insurance options and referring appropriate patients to alternative funding resources, such as state- or county-based funding when appropriate.

#### **Astra Zeneca Pharmaceuticals**

Casodex®/Zoladex® Reimbursement Hotline Monday - Friday, 8:30AM - 4:30PM EST

800.400.4140 / Zoladex: Options 1, 2 / Casodex: Options 2, 1

This hotline provides reimbursement assistance for Zoladex 3.6 mg (goserelin acetate implant), Zoladex 10.8 mg and Casodex 50 mg (bicalutamide tablets). Reimbursement specialists assist callers with coverage and reimbursement issues relating to Medicare, Medicaid, private third-party payers and managed care organizations. Alternative database searches are conducted to further assist patients in finding coverage from other resources if needed. Callers may obtain coding recommendations (HCPCS, CPT, ICD-9), assistance with denied or under-reimbursed claims, general coverage and reimbursement information, and package inserts for both products.

### **Aventis Oncology**

PACT+ Hotline Providing Access to Cancer Treatment Monday - Friday, 8:30AM - 6:00PM EST 800.996.ONCO, 800.996.6626

Aventis Oncology has established this toll-free hotline as a resource to health care professionals, patients, family members and payers. All callers receive personalized assistance from reimbursement analysts, specially trained to address coding questions, coverage and benefit verification, claim submission, payment policies and other reimbursement issues regarding Aventis oncology products, including Taxotere® (docetaxel), Nilandron® (nilutamide), Anzemet® (dolasetron mesylate).

Berlex Laboratories Inc.
CamCareTM Support Line
Campath® (alemtuzumab)
Fludara® (fludarabine phosphate)
Monday - Friday, 8:00AM - 5:00PM EST
800.473.5832

The CamCare program supports providers, patients and caregivers throughout treatment with Fludara (fludarabine phosphate) and Campath (alemtuzumab). Trained reimbursement consultants provide personalized assistance to help facilitate reimbursement and ensure patient access to therapy. Consultants are available by phone to answer reimbursement questions regarding coding, preparation of insurance claims and claim appeals. In addition to claims support, consultants can reach patient-specific insurance coverage, assist uninsured patients through a patient assistance program and explore sources of alternate coverage for patients. The CamCare Support Line also provides patients and providers with access to a team of registered

nurses who specialize in cancer care and treatment. This dedicated team of nurse consultants provides nurses and patients with around-the-clock clinical support for Campath therapy.

Leukine® Reimbursement Hotline Monday - Friday, 9:00AM - 8:00PM EST 800.321.4669

The Leukine® Reimbursement Hotline offers third-party billing information for Leukine® (sargramostim). Reimbursement specialists provide assistance to identify informational requirements of individual insurers, facilitate prior authorization requests and assist in appeals of denied claims. The hotline provides one-on-one assistance with claims filing guidelines, including CPT-4 and HCPCS coding. A 24-hour dedicated fax machine is available at 800.944.3184. These services are available free of charge to health care professionals by request only.

#### **Quadramet® Reimbursement Hotline**

Monday - Friday, 9:00AM - 5:00PM EST 800.473.5832

Quadramet® (Samarium-153 [EDTMP] lexidronam injection) is a radiopharmaceutical indicated for the treatment of pain in patients with confirmed osteoblastic metastatic bone lesions that enhance on radionuclide bone scan. The Berlex Reimbursement Hotline for Quadramet is a free information resource available to anyone who may have questions about insurance coverage or reimbursement. The associates who staff the Reimbursement Hotline for Quadramet are highly trained service professionals who can provide assistance in patient-specific coverage and claims filing. In addition, if an insurer should deny or delay reimbursement, hotline associates can analyze the claim and recommend an appeal strategy.

#### **Bristol-Myers Squibb Oncology**

The Bristol-Myers Squibb Oncology: DESTINATION ACCESS™ Reimbursement Support and Patient Assistance Program is a comprehensive resource for Reimbursement Support Services and Patient Assistance that offers access services for patients including:

- Benefit Investigation
- Appeals Assistance
- Alternative coverage search
- Prior Authorization Assistance
- Patient Assistance

To learn more about the Destination Access Program, please visit the Destination Access web site, or call the toll-free number to speak with a reimbursement counselor. Phone 1-800-861-0048

Monday - Friday, 8am to 8pm ET http://www.destinationaccess.com/

### Cephalon, Inc.

Actiq® Reimbursement and Patient Assistance Hotline Monday - Friday, 9:00AM - 5:00PM EST 877.229.1241 Hotline 800.777.7562 Fax

The Reimbursement and Patient Assistance Program for Actiq allows healthcare providers to access specialized reimbursement information for Actiq (oral transmucosal fentanyl citrate) C-II. Actiq is only indicated for the management of breakthrough cancer pain in patients who are already receiving and who are tolerant to opioid therapy for their persistent cancer pain. Hotline specialists assist providers with coverage verification, prior authorization procedures, billing guidelines, payment methodologies, coding references and assistance in resolving claim denials.

Cephalon, Inc. also provides an indigent Patient Assistance Program, which can be accessed through the hotline. Patients who apply to the program will be assessed for eligibility (clinically and financially), and those who are found to be eligible will be provided with free medication through CVS ProCare Pharmacy.

#### **Chiron BioPharmaceuticals**

Chiron Reimbursement Service Monday - Friday, 8:00AM - 5:00PM PST 800.775.7533 After hours, leave a message.

The Chiron Reimbursement Service provides reimbursement support for Chiron BioPharmaceuticals' products: Proleukin® (aldesleukin for injection), a recombinant interleukin-2 (rIL-2), which is approved for metastatic renal cell carcinoma and metastatic melanoma, and DepoCyt (cytarabine liposome injection), encapsulated cytarabine approved for the intrathecal treatment of lymphomatous meningitis.

The Chiron Reimbursement Service reimbursement consultants help to minimize claims processing delays and provide information about coding, prior authorization procedures, patient coverage status, and reimbursement amounts and limitations. The reimbursement specialists also determine the status of and reasons for denied claims and assist with filing appeals for denied claims.

### **Cytogen Corporation**

Cytogen Reimbursement Hotline Monday - Friday, 8:30AM - 4:30PM EST 800.833.3533

Reimbursement specialists are available to assist physicians and institutions with billing, coding, and reimbursement questions pertaining to public payers and private insurers. ProstaScint® is a monoclonal antibody-based diagnostic imaging agent for use in two clinical settings: 1) newly diagnosed patients with biopsy-proven prostate cancer thought to be clinically localized after standard diagnostic evaluation and who are at high risk for pelvic lymph node metastases and 2) post-prostatectomy patients with a rising prostate-specific antigen (PSA) and a negative or equivocal standard metastatic evaluation in whom there is a high clinical suspicion of occult metastatic disease.

## Eli Lilly

Gemzar® (gemcitabine HCL) Reimbursement Hotline Monday - Friday, 8:00AM - 5:00PM CST 888.4GEMZAR, 888.443.6927

The Reimbursement Hotline is a service provided free of charge by Eli Lilly and Company and the Eli Lilly and Company Foundation. Program reimbursement specialists are available to provide insurer coverage guidelines, offer coding information and claims requirements, clarify insurer payment methodologies, assist with prior authorization and claims denials, and supply medical literature and information to support claims. Information for the Patient Assistance Program, designed to provide access to Gemzar therapy for financially disadvantaged patients, is also available.

#### Genentech, Inc.

Genentech Reimbursement Hotline Monday - Friday, 8:00AM - 5:00PM PST 800.530.3083

Reimbursement specialists provide information, counseling, and hands-on assistance for problems with reimbursement for Genentech products: Activase® (alteplase, recombinant), Nutropin® [somatropin (r DNA origin) for injection], Nutropin AQ® (somatrem for injection), Nutropin AQ Pen TM Cartridge [somatropin (r DNA origin) injection], Rituxan TM (Rituximab) and Herceptin® (Trastuzamab). Information regarding Genentech Access to Care Foundation, established to provide medically indicated products to patients who are uninsured and have limited financial resources, is also provided.

### **Single Point of Contact (SPOC)**

Monday - Friday, 6:00AM - 5:00PM PST 888.249.4918 Hotline 888.249.4919 Fax

Genentech BioOncology's SPOC provides timely, one-step reimbursement assistance. Oncology case managers will assist callers by: investigating benefits for new patients and those changing insurance or facing open enrollment, assisting with prior authorizations, helping with appeals and coverage denials, searching for alternative coverage for patients, answering questions related to product reimbursement, and consulting on coding/billing issues. Financial services include uninsured patient programs.

### Gilead Sciences, Inc.

Gilead Reimbursement Support & Assistance Program Monday - Friday, 9:00AM - 5:00PM EST 800.226.2056

The Gilead Reimbursement Support & Assistance Program is a service staffed by representatives trained to answer questions concerning coverage and reimbursement for Viread® (tenofovir) DaunoXome® (daunorubicin citrate liposome injection) and Vistide® (cidofovir injection). The program offers a range of reimbursement support services including: contacting insurance companies to determine a patient's coverage; researching information about insurers' coverage policies for these products; educating third-party payers; assisting with prior authorization procedures and other ways to expedite reimbursement; providing information on billing codes and claims filing processes; helping to resolve denied claims; and assistance with appeals. The program may provide Viread Daunoxome and/or Vistide to patients who: do not have health insurance or do not qualify for government assistance programs, and meet the program's financial criteria. Patients or providers may contact the program at 800.226.2056 for additional information.

#### GlaxoSmithKline

GSK Oncology Reimbursement HELPline™ Monday - Friday, 9:00AM - 8:00PM EST 800.699.3806 Hotline 714.750.8513 Fax

The GSK Oncology Reimbursement HELPline is available to assist patients and healthcare professionals with the following services related to Alkeran® (melphalan Hcl), Hycamtin® (topotecan Hcl), Leukeran® (chlorambucil), Myleran® (busulfan), Navelbine® (vinorelbine tartrate), Purinethol® (mercaptopurine), Tabloid® brand thioguanine, and Zofran® (ondansetron Hcl).

Patients and health care providers may call the reimbursement hotline listed above for coding assistance for GSK oncology products; payer research/investigation and verification of benefits; pre-determination and case management requests; development of claims support documentation; appeal strategies and support; and payer education/negotiation.

#### **Guilford Pharmaceuticals**

Guilford CaRe (SM) Program Monday - Friday, 9:00AM - 5:00PM EST 877.90WAFER, 877.909.2237

Guilford Pharmaceuticals offers the Guilford CaRe (SM) Program, a comprehensive case management program free of charge to patients, caregivers, medical billing staff at physicians' offices and hospitals, to health care providers, and others with questions about insurance coverage, coding, and reimbursement for the GLIADEL® Wafer and related procedures. The program takes a case management approach to solving third-party product reimbursement questions. Through the CaRe(SM) Program, Guilford provides the GLIADEL® Wafer Reimbursement Hotline and the PAL(SM) (Patient Assistance Link) Program, which provides free replacement product to institutions for patients that meet eligibility criteria. Trained reimbursement associates are available to provide assistance in several areas including: billing and coding, insurance verification, prior authorization support, insurer education, policy monitoring, and claims appeals.

### **IDEC Pharmaceuticals Corporation**

Zevalin® RESULTS Reimbursement Support Line-Trained Specialists Monday - Friday, 9:00AM - 8:00PM EST 800.386.9997

IDEC Pharmaceuticals recognizes the importance of coverage, payment, and accurate coding, and is committed to providing assistance through a dedicated Reimbursement Support Line. The Reimbursement Support Line is staffed with trained specialists in payer relations, coding and payment issues unique to the Zevalin (ibritumomab tiuxetan) regimen. These specialists will help you understand the various coding options across sites of service, physician's office and hospital outpatient, and help you complete correct claim forms for submission to insurance companies. In addition, the specialists will help you navigate through the prior authorization process for the Zevalin regimen and verify insurance benefits specific to your patients' plans. Zevalin, as part of the Zevalin therapeutic regimen, is indicated for the treatment of relapsed or refractory lowgrade, follicular, or transformed B-cell non-Hodgkin's lymphoma (NHL), including patients with Rituxan/R/ (rituximab) refractory follicular NHL.

### **Ligand Pharmaceuticals, Inc.**

Ligand Reimbursement Support Program Monday - Friday, 9:00AM - 5:00PM EST 877.6LIGAND, 877.654.4263 Professional Services Monday - Friday, 9:00AM - 7:00PM EST 800.964.5836

The Ligand Reimbursement Support Program provides health care professionals with reimbursement assistance. The reimbursement specialists answer coding and billing questions; provide plan-specific product coverage information; and assist with the prior authorization and/or appeal processes.

The Patient Assistance Program (PAP) provides products free of charge to qualified, uninsured, indigent patients. Ligand Pharmaceuticals, Inc. reserves the right to modify or discontinue the program without notice.

Professional Services provides product information, including peer-reviewed clinical study publications, in response to requests from the medical professional community.

Targretin® gel 1% is indicated for the topical treatment of cutaneous lesions in patients with CTCL (Stage 1A 1B) who have refractory or persistent disease after other therapies, or who have not tolerated other therapies.

Targretin® capsule(s) is indicated for use in the treatment of cutaneous manifestations of cutaneous T-cell lymphoma in patients who are refractory to at least one prior systemic therapy.

ONTAK® is indicated for the treatment of patients with persistent or recurrent cutaneous T-cell lymphoma (CTCL) whose malignant cells express the CD25 component of the IL2 receptor.

Panretin® gel 0.1% is indicated for topical treatment of cutaneous lesions in patients with AIDS-related Kaposi's sarcoma.

### MedImmune Oncology, Inc.

Ethyol® Protect Program Monday - Friday, 9:00AM - 5:00PM EST 877.633.4411

The Ethyol Protect Program is a toll-free service that provides assistance to healthcare providers with coding and coverage verification, claims submissions, and appeals for Ethyol® (amifostine). As part of the reimbursement assistance services, reimbursement counselors will help physicians and patients assess their individual reimbursement situation by helping to verify their current insurance coverage, find out how individuals can access that coverage, and help to identify alternate insurance sources. For those patients who have followed the appropriate appeal

procedures and are still denied coverage, assistance may be available to physicians in the form of product replacement. Additionally, product assistance in the form of free drug is available to financially needy individuals who meet the program's criteria. Pre-registration is required for both programs. Physicians, patients, and others needing reimbursement assistance for Ethyol should call 877.MEDI.411, 877.633.4411, one name, one source, one number, for Ethyol.

### MGI PHARMA, INC.

Aloxi Alliance Program Monday - Friday, 9:00AM - 8:00PM EST 866.302.5694

The Aloxi Alliance Program is a toll-free service that provides asistance to healthcare providers with patient insurance verification, coding and surveillance, claim denial and appeals review, patient assistance programs, and drug replacement credit program.

Salagen® Tablets/Dry Mouth Information Helpline 800.644.4811

The Salagen Tablets (pilocarpine hydrochloride)/Dry Mouth Information Helpline meets the needs of health care providers and their patients with dry mouth caused by Sjogren's syndrome or radiation to the head and neck. Health care professionals are available to provide educational materials and services to help manage problems associated with dry mouth. The helpline also provides product information on the use of Salagen Tablets.

#### Millennium Pharmaceuticals, Inc.

VELCADE® Reimbursement Assistance Program Monday - Friday, 9:00AM - 8:00PM EST 866.VELCADE, 866.835.2233

The VELCADE Reimbursement Assistance Program is a full-service hotline for health care providers, patients and caregivers. Reimbursement Specialists can verify health insurance coverage and eligibility; obtain pre-authorization; assess each patient's drug coverage; and clarify any co-payment obligations patients may have relative to VELCADE® (bortezomib) for Injection. In addition, coding and billing questions can be discussed with Reimbursement Specialists to facilitate appropriate payment for VELCADE and related services.

In cases where patients have insufficient health insurance coverage, Reimbursement Specialists will help determine if alternative funding sources for VELCADE are available. If no other sources of drug coverage can be identified, patients will be evaluated for the VELCADE Patient Assistance Program and if eligible, will receive VELCADE free of charge.

### **Novartis Oncology**

The Zometa®, Femara®, Gleevec<sup>TM</sup> and Sandostatin LAR Depot® reimbursement program is available to assist health care providers with the following services:

- Insurance Verification: The program verifies patients' medical benefits, helps determine insurance coverage for ZOMETA®, Femara®, Gleevec<sup>TM</sup>, and Sandostatin LAR Depot® and clarifies any co-payment obligations they may have relative to ZOMETA®, Femara®, Gleevec<sup>TM</sup>, and Sandostatin LAR Depot®.
- Denial/Appeals: The program assists providers to obtain appropriate reimbursement.
- Coding/Billing Questions: In addition, the program staff will assist providers with coding and billing questions.
- Alternate Funding Searches: The program staff will search for possible assistance for those patients with insufficient medical benefit coverage. Program staff will help determine if there are additional sources of funding that could help alleviate or reduce the cost of ZOMETA®, Femara®, Gleevec<sup>TM</sup>, and Sandostatin LAR Depot® for the patient.
- Patient Assistance Program: The program screens indigent patients who do not have any
  benefit coverage for patient assistance eligibility. This process includes gathering income,
  assets, insurance, and residency information needed to determine eligibility. If eligible,
  these patients will qualify for free drug based on their residency status, insurance status,
  household size and household income.
- Information Requests: Mails product information materials to callers.
- Letter of Medical Necessity: The hotline provides copies of sample letters of medical necessity to doctors to support their claims.

The Reimbursement Hotline hours of operation for Zometa®, Femara® and Gleevec™ are: Monday - Friday, 9:00AM - 8:00PM EST

The Reimbursement Hotline telephone numbers are:

Zometa®: 866.4ZOMETA® Femara®: 866.4FEMARA® Gleevec<sup>TM</sup>: 877.GLEEVEC<sup>TM</sup>

The Reimbursement Hotline hours of operation for Sandostatin LAR Depot® are: Monday - Friday, 9:00AM - 5:00PM EST

The Sandostatin LAR Depot® Reimbursement Hotline telephone number is: 877.LAR.HELP

#### Amersham

Metastron® Reimbursement Hotline Monday - Friday, 9:00AM - 5:00PM EST 800.767.6664

Amersham has established a toll-free Reimbursement Hotline that customers may use to speak with a reimbursement specialist. Specific coding and payment issues are individualized by state to assist the customer with appropriate reimbursement. Updated publications related to specific questions can be provided via fax or mail to reinforce information provided verbally.

Amersham Reimbursement Services Monday - Friday, 8:30AM - 5:30PM EST 800.767.6664 http://www.cancerpaintherapy.com/

Callers may obtain coverage, coding and reimbursement information.

#### Ortho Biotech Products, L.P.

Reimbursement Hotline for DOXIL® (doxorubicin HCI liposome injection)
Doxiline
Monday - Friday, 9:00AM - 8:00PM EST
800.609.1083 Hotline
800.987.5572 Fax
http://www.doxiline.com/

PROCRITline Reimbursement Hotline for PROCRIT® (Epoetin alfa) for nondialysis use. Monday - Friday, 9:00AM - 8:00PM EST 800.553.3851 Hotline 800.987.5572 Fax <a href="http://www.procritline.com/">http://www.procritline.com/</a>

LEUSTATIN® (cladribine) injection Monday - Friday, 9:00AM - 8:00PM EST 800.553.3851 Hotline 800.987.5572 Fax

The program will ensure that PROCRIT, LEUSTATIN, and DOXIL are made available to any persons who meet specific medical criteria and lack financial resources and third-party coverage necessary to obtain treatment. A specialist will determine the patient's eligibility. Patient eligibility application forms are available by accessing the 800 numbers or may be obtained online. This call can help determine if a patient is eligible to enroll in the program or is eligible for an alternative program if other sources of funding are identified.

### **Pharmacia Corporation**

Oncology Reimbursement Assistance Program Monday - Friday, 8:30AM - 5:30PM EST 800.808.9111 Hotline 703.310.2524 Fax

Reimbursement assistance is available for all Pharmacia & Upjohn oncology products, which include Camptosar® (irinotecan HCI injection), Ellence® (epirubicin hydrochloride injection), Emcyt® (estramustine phosphate sodium), Zinecard® (dexrazoxane for injection), and many other products.

Trained analysts answer reimbursement and billing questions free of charge for patients, physicians, and physicians' office staff. Services include assisting with insurance coding, facilitating preauthorization, follow-up with billing questions, appeals for denied claims, and determining patient qualification for available state or federal assistance programs for uninsured patients.

## Roche Laboratories ONCOLINE(TM) Reimbursement Hotline

Monday - Friday, 8:30AM - 5:00PM EST 800.443.6676, Option 2

Oncoline offers a reimbursement support program for Roferon®-A (interferon alfa-2a), Xeloda® (capecitabine), Vesanoid® (tretinoin), and Kytril (granisetron HCI). Oncoline reimbursement specialists will provide health care professionals information on insurance coverage, claim coding and submission procedures, payment policies, and qualification and enrollment of eligible patients in the Roche Patient Assistance Program.

ONCOLINE Literature Search Service Monday - Friday, 8:30AM - 5:00PM EST 800.443.6676, Option 1

The ONCOLINE(TM) Literature Search Service provides complimentary literature searches. Literature Search Service information specialists have access to databases such as Medline®, Cancerlit®, Embase(TM), and PDQ®, the National Cancer Institute's protocol database.

### **Schering Oncology Biotech**

Schering Plough's Commitment to CareSM Monday - Friday, 9:00AM - 5:00PM EST 800.521.7157

#### Reimbursement Service

The hotline offers a reimbursement search and financial assistance program for Intron® A (interferon alfa 2b, recombinant) for injection, and Temodar® capsules. Reimbursement specialists assist patients and health care professionals to access more reimbursement options, provide educational materials, and enroll uninsured patients into drug assistance programs based on financial status. Additional services include coverage verification and preauthorizations, answers to billing and coding questions, and assistance with appeals for claim denials.

### **Drug Information Service**

Schering's Drug Information Service, a central, computerized service available free of charge to health professionals, provides medical information about interferons, flutamide, and temozolomide. This specialized service collects data from international and national sources, including published literature, symposia, meeting abstracts, scientific reviews, editorials, and protocols, and compiles that information into a customized report for health care professionals. The service provides access to literature searches, information on indicated uses for drugs, and information about new medical uses of biologic therapy.

### **TAP Pharmaceuticals, Inc.**

Reimbursement Hotline Monday - Friday, 7:30AM - 5:00PM CST 800.453.8438, Option 2

A reimbursement information line for Lupron Depot® is available to both health care professionals and patients. Designed to speed Medicare and Medicaid reimbursement, the hotline provides information on CPT codes, national and local carrier HCPCS codes, payment policies, proper filing of insurance claims, and assistance with reimbursement problems.

## **Theragenics Corporation**

TheraSeed® Palladium 103 Implants/Brachytherapy Reimbursement Hotline Monday - Friday, 9:00AM - 4:00PM EST 877.773.9363

Theragenics Corporation has established a reimbursement hotline for TheraSeed Palladium 103 implants, a prostate cancer therapy. The hotline is available for Theragenics' customers and payers.

### **Wyeth-Genetics Institute Oncology Reimbursement Hotline**

Monday - Friday, 9:00AM - 8:00PM EST 888.638.6342

A reimbursement information line for Neumega® and Mylotarg® provides information on: patient assistance program, insurance verification/benefits eligibility, coding and billing questions, appeal support, and state-by-state Medicare guidelines.

#### INFUSION PUMPS AND BIOPSY SYSTEMS

### Codman, AJ & J Company

Reimbursement Assistance Program Monday - Friday, 8:00AM - 5:00PM PST 800.609.1108

The Codman Model 3000 Constant Flow Implantable Pump is indicated for arterial delivery of FUDR, intraspinal delivery of preservative-free morphine sulfate, and intraspinal delivery of baclofen. The Codman Reimbursement Assistance Program provides information on third-party coverage and payment to facilitate reimbursement and minimize payer issues.

### **Ethicon Endo-Surgery, Inc.**

Breast Biopsy Reimbursement Hotline Monday - Friday, 8:00AM - 4:30PM EST 800.USE.ENDO, Option 2

Ethicon Endo-Surgery, Inc., a Johnson & Johnson Company, has established a reimbursement hotline to assist their customers with inquiries concerning reimbursement for the Mammotome Breast Biopsy System, and the INDIGO Laser Optic Treatment System for benign prostatic hypertrophy.

#### McKinley Medical, LLLP

Customer Support Monday - Friday, 8:30AM - 4:30PM MST 800.578.0555

Please contact McKinley Customer Support with any issues or inquiries pertaining to McKinley Medical, LLLP products, including WalkMed® ambulatory infusion pumps, the Outbound® disposable syringe infuser, and beeLINE(TM) disposable infusion systems.

### Medtronic, Inc.

vv Prior Authorization and Coding Assistance Monday - Friday, 8:00AM - 6:00PM CST 800.940.2327

Reimbursement assistance is provided, such as prior authorization assistance to physicians related to Medtronic neurological implantable therapies, CPT coding/billing assistance, and support with challenging claim denials. Service is available to health care professionals and patients.

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